



Welcome to Carolina Urology Healthcare!

We feel very honored that you have chosen us to help you with your urologic needs. If you ever "just feel like a number," please let us know. We desire to treat every patient as if you are a member of our family.

Before you arrive for your appointment, we would like for you to download and complete the patient forms located on our website. We ask you to provide accurate and full information as you complete each form. This will make your time and our staff's time run more efficiently.

Please review these forms and our company policies carefully. If you have questions, please feel free to ask us.

When you come in for your visit, please bring the completed forms, your insurance cards and a valid photo ID.

\* Photo ID is required by law and will be asked for at the time of check in.\*

Your co-payment (for patients with insurance) and method of payment (for patients without insurance) are due at the time of your visit.

**\*\*If special testing or procedures are required, additional costs may be applicable\*\***

**\*\*\*Payment is required at time of service\*\*\***

- A urine specimen may be required at each visit at the discretion of the provider
- Please arrive 30 minutes earlier than your appointment time if you are a New Patient
- Please arrive 10 – 15 minutes early for each visit thereafter
- Bring all medications with you or an accurate updated list at each visit
- If you are more than 15 minutes late for your appointment, you may be asked to reschedule your appointment
- Please be considerate of our other patients and kindly give us at least a 24 hour notice if you are unable to make your appointment. We do understand that unpreventable situations may occur and we will be glad to reschedule your appointment

We sincerely appreciate the opportunity to be a part of your healthcare team.

Warmest regards,

Robert W. Reagan, Jr., MD  
Frankie L. Britt, FNP-BC  
Leslie B. Dupree, FNP-BC